

**Services provided by  
Stawell Regional Health:**

**Medical Services including:**

- Anaesthetics
- Ear, Nose & Throat
- Gastro-Enterology
- Gynaecology
- Oncology
- Ophthalmology
- Orthopaedics
- Psychiatry
- Rheumatology
- Surgical Services
- Urgent Care Centre
- Urology

**Allied Health & Support Services:**

- Audiology
- Cardiac Rehabilitation Program
- Diabetes Education
- Dietetics
- Exercise Physiology
- Hospital Admission Risk Program
- Occupational Therapy
- Oncology Rehabilitation Program
- Pharmacy
- Physiotherapy
- Planned Activity Group
- Podiatry
- Pre-Admission Clinic
- Pulmonary Rehabilitation Program
- Social Work
- Speech Therapy

**Nursing Service including:**

- Hospital Inpatient Care
- Residential Aged Care
- District Nursing
- Hospital in the Home

**Investigational Services and Diagnostic Services**

- Pathology
- Medical Imaging

**Contact phone numbers:**

**Simplified Billing Service**

Monday to Friday 8am to 4.30pm  
03 5358 8504

If you have any medical problems please contact  
your Medical Practitioner

If you wish to talk with staff from the ward in  
which you were a patient please contact them on  
this number: 5358 8517

**Stawell Regional Health**

**Sloane Street, STAWELL 3380**

**Phone:** 03 5358 8500

**Fax:** 03 5358 8520

**Website:** [www.srh.org.au](http://www.srh.org.au)

*Developed June 2005,  
Revised 2006 & April 2014*



**Private  
Patient**

**Information**

## **Choosing STAWELL for your Private hospital care:**

Stawell Regional Health thanks you for choosing our hospital for your care.

This hospital is proud of the high standard of care and accommodation for all patients, with nine single rooms available.

We certainly wish to make your stay with us as comfortable and convenient as possible.

### **Your room**

The staff will always endeavour to place you in a single room, if available, after your admission.

It is our belief you are entitled to private facilities and complimentary services to ensure you are as comfortable as possible.

### **Your doctor**

Stawell Regional Health offers a comprehensive list of Visiting Medical Staff.



## **Accounts**

Stawell Regional Health has introduced simplified billing to assist patients with the complexity of claiming their numerous accounts.

**The Hospital will claim your accommodation and doctors' accounts on your behalf and guarantee you will not be charged any excess or any out of pocket expenses.**

A statement will be sent to you detailing all the services claimed and rebates received.

Our hospital billing service will take care of your accounts whilst you are an inpatient including:

- Your Surgeon's Account
- Your Anaesthetist's Account
- Your Assistant Surgeon's Account
- Your Medical Imaging Accounts
- Your Pathology Accounts
- Your General Practitioner's Accounts

If you receive any accounts in the mail please forward them on to the Billing Service in the self addressed envelope supplied. If you have any queries or issues concerning your stay, please ring the Billing Service on 5358 8504 and we will assist you in any way possible.

## **Helping your local hospital**

The revenue and savings generated by your decision to be admitted as a private patient enables the Hospital to maintain and improve existing services, as well as develop new initiatives for the community.

## **Complimentary Services**

- Choice of daily newspaper
- A choice of quality food & beverages
- Daily personal laundry service
- Single room (subject to availability)
- Transport to hospital, and transport home on discharge, arranged by the nurse in charge
- Billing Service
- Individual gift packs with shampoo, conditioner soap, moisturiser, tissues, pen, dental kit and a comb for you to take home or use whilst in our hospital

## **Beverages**

There is a choice of tea, coffee or fruit juice to suit your needs. Alcoholic beverages are an option with your meals (subject to medical approval).

## **A word of thanks**

The Management and staff of Stawell Regional Health wish to thank you for choosing to be treated as a private patient. Please let us know how we can improve our service to you.

