

Stawell Regional Health - Strategic Plan 2012-2015

Develop a Customer Centred Culture Emphasising quality and safety.

Support the provision of person centered and culturally responsive care.

Plan, implement and review integrated governance systems that promote patient safety and quality.

Foster an environment of continuous improvement.

Expand service, workforce and system capacity.

Formalise funding and monitoring arrangements with the Department of Health.

Support strategies that improve the integration/coordination of services at Stawell Regional Health.

Support the development of consistent clinical credentialing and peer review practices across the hospital and associated health services.

Utilize e-health and communications technology

Provide equitable and inclusive health services to eliminate barriers preventing access and participation.

Deliver Financially Sustainable Services.

Review and further refine financial reporting processes.

Effectively manage hospital based projects, plant and equipment.

Manage hospital financial resources in accordance with the Financial Management Framework.

Develop financial indicators to measure and understand the hospital's financial performance.

Ensure that effective internal controls exist to assist the hospital to meet its' financial and governance obligations.

Support alternative arrangements to increase revenue from non-government sources.

Utilize information systems to support financial management practices.

Engage our community in SRH activities and services.

Strengthen community engagement through open and transparent communication.

Support the training and development needs of the Stawell and regional community.

Work with consumers, carers and community members to improve the consumer experience.

Establish information systems that will enable effective consumer and community engagement.

Promote community participation and volunteerism to support improved health and wellbeing outcomes.

Attract, develop and retain staff.

Create a multi skilled and adaptable workforce.

Communicate openly and transparently to staff.

Utilise workforce planning to support current and future skill set development.

Identify strategies to support the attraction, optimization and retention of employees in professional roles.

Develop employees' leadership and professional skill capacity.

Promote the emotional and psychological wellbeing of all employees.

Build and maintain collaborative relationships and partnerships.

Collaborate with key partners to improve the health status of regional Victorians.

Maintain and renew infrastructure and technology.

Upgrade primary health care infrastructure to enable integrated provision of primary and allied health services.

Increase our skilled health workforce through, the creation of accommodation infrastructure, local education and training facilities and Telehealth.

Use information systems to improve the maintenance and accessibility of information to support quality care.

Manage hospital plant, equipment and infrastructure to ensure physical infrastructure supports organizational need.

Ensure services are delivered in accordance with hospital procurement principles.

